

Press Release

Focusing on IT security

Up-to-date with secured remote services

Neumünster, May 28, 2020 – to increase system productivity and to keep service downtimes as short as possible, remote servicing has long been absolutely essential within a globally-networked textile industry. For its Oerlikon Neumag and Oerlikon Nonwoven brands, the Oerlikon Manmade Fibers segment is offering a new secured remote service concept with defined loan-based hardware and software.

A remote connection with remote access to the systems creates new service options that would not have been possible over the phone or by e-mail. With remote servicing, unplanned downtimes and the associated production stoppages – which can quickly result in costs running into the tens of thousands – are significantly reduced. Here, the standards for IT security and the requirements for IT components are becoming increasingly decisive. For these reasons, it is all the more important to ensure the requisite hardware and software are constantly up-to-date.

Upon signing a secured remote service contract, Oerlikon Manmade Fibers provides its customers with the necessary hardware and software, exchanges the hardware in the event of changes to security requirements and supplies continuous software updates. “Within the context of a secured remote service contract, we loan the hardware to our customers. This means that our clients do not have additional procurement costs and they do not have to worry about ensuring their technology is constantly up-to-date in terms of security requirements. We assume this task for them”, explains Jan Pauer, Technical Sales Manager responsible for modifications, talking about the benefits of this service concept.

Secured remote service contracts are offered for all Oerlikon Neumag and Oerlikon Nonwoven systems and are available with additional, customer-specific services.

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Caption: A remote connection with remote access to the systems creates entirely new service options. Unplanned downtimes and the associated production stoppages are significantly reduced.

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About Oerlikon

Oerlikon (SIX: OERL) develops modern materials, systems and surface technologies and provides specialized services aimed at securing high-performance products and systems with long lifespans for customers. Supported by its technological core competencies and its strong financial footing, the corporation continues its medium-term growth plan by implementing three strategic factors: focusing on attractive growth markets, ensuring structural growth and expanding through targeted M&A activities. Oerlikon is a globally-leading technology and engineering corporation, operating its business in two segments (Surface Solutions and Manmade Fibers) and employing around 11,000 members of staff at 182 sites in 37 countries worldwide. In 2019, Oerlikon generated sales of CHF 2.6 billion and invested more than CHF 120 million in research & development.

For further information: www.oerlikon.com

About the Oerlikon Manmade Fibers segment

With its Oerlikon Barmag, Oerlikon Neumag and Oerlikon Nonwoven brands, the Oerlikon Manmade Fibers segment is one of the leading providers of manmade fiber filament spinning systems, texturing machines, BCF systems, staple fiber systems and solutions for the production of nonwovens and – as a service provider – offers engineering solutions for the entire textile value added chain.

As a future oriented company, the research and development at this division of the Oerlikon Group is driven by energy-efficiency and sustainable technologies (e-save). With its range of polycondensation and extrusion systems and their key components, the company caters to the entire manufacturing process – from the monomer all the way through to the textured yarn. The product portfolio is rounded off with automation and Industrie 4.0 solutions.

The primary markets for the product portfolio of Oerlikon Barmag are in Asia, especially in China, India and Turkey, and – for those of Oerlikon Neumag and Oerlikon Nonwoven – in the USA, Asia, Turkey



and Europe. Worldwide, the segment – with just under 3,000 employees – has a presence in 120 countries with production, sales and distribution and service organizations. At the R&D centers in Remscheid, Neumünster (Germany) and Suzhou (China), highly-qualified engineers, technologists and technicians develop innovative and technologically-leading products for tomorrow's world.

For further information: www.oerlikon.com/manmade-fibers